1. Identification of the material and supplier

PRODUCT NAME: SPARKLE
OTHER NAMES: Glass washing Detergent
RECOMMENDED USE: Cleveland Cleaning Supplies Pty Ltd
COMPANY: ABN: 61 001 175 748
ADDRESS: 23 Forrester Street
Kingsgrove NSW 2208
Australia
BUSINESS TELEPHONE: (02) 9503 0100
BUSINESS HOURS ONLY: 7AM – 5PM (E.S.T.)
FAX: (02) 9503 0199
EMAIL: sales@cleveland.com.au
EMERGENCY TELEPHONE: 000
POISONS INFORMATION CENTRE PHONE: 13 11 26
FOR EMERGENCY RESPONSE: 000

2. Hazards identification

DANGEROUS GOODS: HAZARDOUS SUBSTANCE
RISK PHASES
C Corrosive
R34 Causes burns
SAFETY PHASES
S1/2 Keep locked up and out of reach of children
S26 In case of contact with the eyes, rinse immediately with plenty of water and seek medical advice.
S45 In case of accident or if you feel unwell, seek medical advice immediately (show the label where possible)
S36 Wear suitable protective clothing
S37 Wear suitable gloves
S39 Wear eye/face protection
S 45 In case of accident or if you feel unwell, seek medical advice immediately (show the label where possible).

3. Composition/ information on ingredients

<table>
<thead>
<tr>
<th>NAME</th>
<th>CAS</th>
<th>PROPORTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Potassium Hydroxide</td>
<td>1310-58-3</td>
<td>&lt;10%</td>
</tr>
<tr>
<td>Disodium Metasilicate</td>
<td>6834-92-0</td>
<td>&lt;10%</td>
</tr>
</tbody>
</table>

The ingredients below are not considered hazardous or dangerous goods according to the criteria of NOHSC / ASCC and ADG code (respectively) at the levels used in this product.

Other ingredients determined not to be hazardous: >10% - <30%
WATER: 7732-18-5: >60%

4. First Aid measures

SWALLOWED
Never give anything by mouth if victim is rapidly losing consciousness, or is unconscious or convulsing. If swallowed DO NOT induce vomiting. For advice contact a Poisons information Centre Phone Australia 13 1126 or a doctor.

EYE
Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for 15 minutes, by the clock, holding the eyelid(s) open. Take care not to rinse contaminated water into the non-affected eye. Obtain medical attention immediately.

SKIN
If skin or hair contact occurs, remove contaminated clothing, shoes and leather goods. As quickly as possible, flush contaminated area with lukewarm, gently running water.
Material Safety Data Sheet
SPARKLE

INHALED
If symptoms are experienced, such as cough, dry throat, difficulty in breathing, nasal congestion and headaches or dizziness remove source of contamination or move victim to fresh air.

FIRST AID FACILITIES
Ensure eyewash and safety shower facilities are available in workplace.

Additional information / Aggravated medical conditions
No known effect

5. Fire fighting measures

Suitable extinguishing media
NON FLAMMABLE
Large fire
Use water spray and fog
Fight fire from protected position or use unmanned hose holders or monitor nozzles.
If safe to do so, move undamaged containers from fire area – Do not approach hot containers
Cool containers with water before handling
If impossible to extinguish fire, protect surroundings, withdraw from area and allow fire to burn.

Special protective precautions and equipment for fire fighters
Wear SCBA and protective gloves. Structural fire-fighters uniform provides limited protection. If large amounts are involved wear SCBA and chemical splash suit.

HAZCHEM CODE 2R

6. Accidental release measures

Restrict access to area until completion of clean up. Ensure clean up is conducted by trained personnel only. Wear protective clothing including facemask, face shield and gauntlets. Prevent material from entering sewers or confined spaces. Stop or reduce leak if safe to do so. Contain spill with earth, sand or inert absorbent material.

Small spills of solution: soak up with absorbent material. Put material in suitable, covered, labelled containers. Flush area with water preventing runoff entering drains. Large spills: contact fire and emergency services for advice.

Disposal: review federal, state and local government requirements prior to disposal.

7. Handling and storage

STORAGE INCOMPATIBILITY
Avoid storage with Acids. Corrosive to soft metals such as aluminium and zinc.
Incompatible with acids.

STORAGE REQUIREMENTS
Keep out of reach of children
Keep locked up
Store away from incompatible materials.
Avoid storage at temperatures higher than 30°C
Protect containers against physical damage and check regularly for leaks

8. Exposure controls / Personal protection

NATIONAL EXPOSURE STANDARDS
No exposure standards have been established for this material. Exposure standards recommended by A.S.C.C. Australia for some ingredients are as follows:

<table>
<thead>
<tr>
<th>Substance</th>
<th>TWA (TIME WEIGHTED AVERAGE)</th>
<th>ppm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Potassium Hydroxide</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

ENGINEERING CONTROLS
Use in well ventilated areas.

PERSONAL PROTECTION
RESPIRATOR TYPE
Where ventilation is not adequate, respiratory protection may be required. An approved dust particle half mask should be used. Respiratory protection should comply with AS/NZS 1715.
Material Safety Data Sheet
SPARKLE

9. Physical and chemical properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>APPEARANCE</td>
<td>Colour colourless</td>
</tr>
<tr>
<td>ODOUR</td>
<td>Practically odourless</td>
</tr>
<tr>
<td>PH</td>
<td>12-12.3</td>
</tr>
<tr>
<td>VAPOUR PRESSURE</td>
<td>Not Determined</td>
</tr>
<tr>
<td>VAPOUR DENSITY</td>
<td>Not Determined</td>
</tr>
<tr>
<td>BOILING POINT</td>
<td>Approximately 100°C (for liquid concentrate)</td>
</tr>
<tr>
<td>BOILING RANGE</td>
<td>Not available</td>
</tr>
<tr>
<td>MELTING POINT</td>
<td>Not available</td>
</tr>
<tr>
<td>SOLUBILITY IN WATER</td>
<td>Miscible</td>
</tr>
<tr>
<td>SPECIFIC GRAVITY</td>
<td>1.154 (for liquid concentrate)</td>
</tr>
<tr>
<td>FLASH POINT</td>
<td>Non Flammable</td>
</tr>
<tr>
<td>FLAMMABILITY LIMITS</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>

10. Stability and reactivity

Stable under normal conditions of storage and use

11. Toxicological information

Health effects from acute exposure

SWALLOWED
Corrosive. Can cause damage to throat, lungs and stomach.

EYE
Corrosive and may cause severe or permanent eye damage, Concentrated solutions can cause severe irritation and corrosion injury unless washed out immediately

SKIN
Irritating to skin. Brief contact may cause redness. Repeated or prolonged contact may result in corrosion.

INHALED
Can be irritating to the nose, throat and upper respiratory tract.

Health effects from chronic exposure
Prolonged or repeated contact may cause dermatitis. No other specific data is available for the product for chronic exposure symptoms.

12. Ecological information

No Data

13. Disposal considerations

Disposal: Review federal, state and local government requirements prior to disposal.

14. Transport information

TRANSPORTATION

<table>
<thead>
<tr>
<th>Property</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>UN CLASS</td>
<td>1719</td>
</tr>
<tr>
<td>PROPER SHIPPING NAME</td>
<td>Caustic Alkali Liquid, N.O.S</td>
</tr>
<tr>
<td>DG CLASS</td>
<td>8</td>
</tr>
<tr>
<td>SUBSIDARY RISK</td>
<td>none allocated</td>
</tr>
<tr>
<td>PACKAGING GROUP</td>
<td>III</td>
</tr>
<tr>
<td>RECOMMENDED USE</td>
<td>Detergent</td>
</tr>
</tbody>
</table>
15 Regulatory information

POISONS SCHEDULE  5

16. Other information

Produced by:  Cleveland Cleaning Supplies Pty Ltd, ABN: 61 001 175 748

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Issue:  D
DATE OF PREPARATION:  1st January 2012

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END OF REPORT